POLICIES

Student Support and Wellbeing Policy

- Designated Student Support Officer and referral pathways to counselling and community services.
- LLN and digital literacy support, study skills coaching, flexible scheduling.
- Engagement check-ins to support progression and completion.
- Trainer responses within one business day, Mon-Fri 9am-5pm.

This summary is provided for student information under the Standards for RTOs (Outcome Standards) 2025. The full controlled version of this document is issued in the Pre-Enrolment Information Pack and is available at any time from info@caqa.edu.au or 1800 266 160.